

## **General Purpose**

Pepper Money can offer a home loan solution for any of the following purposes.

- Purchase or refinance
- First home owners
- Owner occupied and investment properties
- ✓ LVRs up to 80%
- ✓ Loan amounts up to \$2.5m

### Cash out

- For personal use
- For business purposes

#### Debt consolidation

- Consolidate unlimited number of debts
- Payout of IRD debt
- Pay out private or solicitor debts



### **Credit Impairment**

Pepper Money may consider clients with any of the below:

- Clients with past defaults (paid or unpaid)
- Discharged bankrupt (one day)
- Unlimited mortgage arrears (within last 6 months)
- Late payments on credit / mortgages
- Refused credit from their bank or another lender



### "Outside the Box"

Pepper Money may consider clients who are:

- Newly employed
- Newly self-employed (6 months NZBN accepted)
- Tax returns not completed (alternative income documentation accepted)
- Require 30 year loan term

### Pepper Money's approach:

- No credit scoring
- Manual assessment of each application



### Acceptable Income

Pepper Money will accept income to validate servicing from any of the following sources.

- ✓ Full time or part time (PAYE)
- Self Employed Income
- Casual or second job
- 80% rental income
- Family payments
- Child support
- Work & Income NZ
- Pension
- Workers compensation
- Bonus / Commission / Overtime
- Car allowance / Company vehicle
- NZ Super
- Housing allowance
- Interest and dividends
- Forms of guaranteed income

# Contact your Pepper Money BDM for more information:



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# How to Position Specialist Loans



Before you begin to have a discussion about specialist lenders with your client it is important you do your research. Once you have addressed the below key areas, you can begin the five step process.

- Find a lender(s) that can accommodate your client's needs
- Ensure that the scenario passes serviceability and the loan is viable
- Know that the specialist solution will provide a benefit(s) to your client

### 1. Acceptance Mode:

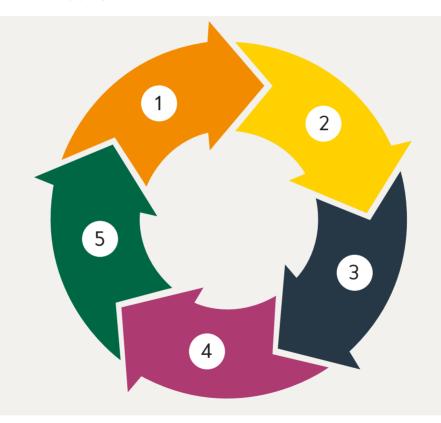
It is often an emotional time for the client so create a positive environment for them to accept their circumstances and move forward

### Offer the Alternative:

Educate the customer; introduce the specialist lender and the reason why their situation is suited to what the lender can offer.

### 3. Offer the Repayment:

Speak in terms the client will understand. Calculate the repayment and frequency that coincides with the customers pay cycle.



## 4. Long Term Objectives:

Explain how the specialist solution fits with the customers long term objectives. This solution may be a stepping stone to reach their end goal.

## 5. Proceed to Application:

Submit the application! Any extra requirements may include detail around the customers situation and the reasons for their application to a specialist lender, don't forget these in your notes.

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